

PREVENTING WIRE FRAUD

When we have customers send large wires out, we like to take extra precautions. This is because when a wire is sent, we can't retrieve the funds. We have recently seen an increase in fraud and some of our customers have lost some significant money because they are asked to wire funds thinking it is for a legitimate reason when it isn't.

A person who is trying to commit fraud will tell you a story and they sound very convincing. They will tell you not to tell anyone what you are doing, they will give you specific instructions throughout your interactions with them, and they will have a detailed story on why they are having you send them money. They may even make it look like they deposited the money into your account. When someone experiences this, we encourage our customers to discuss these situations with a family member before sending any money.

Please check yes or no to each of these questions:

Yes No

☐ ☐ Has anyone asked you to wire the money to someone you don't know or that you recently met online?

☐ ☐ Has anyone given you instructions to send a wire and not tell anyone about it?

☐ ☐ Has anyone told you that they recently identified fraudulent activity on an account of yours and are now asking you to send a wire?

☐ ☐ Did anyone coach you on what to say to us before you requested this wire?

Your answers will remain confidential.

Comments: